FAMILY MEDICINE GRAND ROUNDS

Conflict in Clinical Practice A Systemic Approach (Ethics Talk)

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FREE Virtual CME Program Tuesday June 15, 2021 6:00-7:00 pm

Course Directors:

Kimberly Aparicio, MD, Assistant Professor

Zoom Link:

https://utsouthwesternedu.zoom.us/j/93996858321?pwd=SlRqWWduMTZ6YTBqY3NPajBF N291OT09

Overview: This activity provides an opportunity to review and present what is relevant to primary care and up to date information that is applicable to day-to-day practice. In this discussion we will:

- 1. Prevalence of conflict in the clinical setting
 - 2. Definition of conflict
- 3. Describe how the five modes of conflict management consciously or unconsciously take place in context of the doctor-patient relationship
 - 4. Conflict handling modes used to manage conflict
 - 5. To Apply the PEERS, STOP, and PAUSE acronyms as a proactive strategy for managing conflict.

Who should attend? Residents in training, fellows, medical students and other interested health care professionals and physicians at UTSW and Community primary care.

UT Southwestern Family Medicine Grand Rounds provide an updated scientific knowledge foundation which will enhance diagnosis and treatment in the care of our patients.

Accreditation and Credit Designation Statement: The University of Texas Southwestern Medical Center is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. The University of Texas Southwestern Medical Center designates this live activity for 1.0 *AMA PRA Category 1 Credit(s)*™ and up to 1.00 prescribed credit(s) by the AAFP. Physicians should claim only the credit commensurate with the extent of their participation in the activity.